The views of Montana State legislators on nurses, nursing, and health care
by Linda Kay Adkins

A thesis submitted in partial fulfillment of the requirements for the degree of Master of Nursing
Montana State University
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Abstract:
The initial problem identified for this study was the lack of power among nurses and in the nursing profession when dealing with health care issues in this country. One method of acquiring more power, as identified in the literature review, is to build grass roots political support for nursing and health care issues, especially health care promotion. The goal in this process is to bring about, by planned change, increased support from local legislators. The conceptual framework for this study was Rappasilber's persuasion-change model for nurses. The initial step in utilizing this model requires an assessment of the target audience, which in this study was the 1983 Montana State Legislature. A questionnaire was developed to assess the attitudes and opinions of the 150 legislators on the issues of nurses, nursing, and health care. The questionnaire was administered and the 98 that were returned were tabulated according to frequency and cross tabulated with the demographic data. The results identified a strong support base for nurses and nursing issues, especially baccalaureate level of entry into nursing. The other significant outcome was a frequent lack of knowledge among those legislators of the roles of nurses and current problems and issues in nursing and health care. Related to the conceptual framework, one significant conclusion was that nurses should use the informational method of persuasion strategy with the legislature in order to bring about planned change and support for nursing issues. The other major outcome showed the need for nursing to increase its networking and public awareness of modern day nursing's place in the health care system.
THE VIEWS OF MONTANA STATE LEGISLATORS
ON NURSES, NURSING, AND
HEALTH CARE

by
LINDA KAY ADKINS

A thesis submitted in partial fulfillment
of the requirements for the degree
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APPROVAL

of a thesis submitted by

Linda Kay Adkins

This thesis has been read by each member of the thesis committee and has been found to be satisfactory regarding content, English usage, format, citations, bibliographic style, and consistency, and is ready for submission to the College of Graduate Studies.

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# TABLE OF CONTENTS

<table>
<thead>
<tr>
<th>1. OVERVIEW</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>Identification and Discussion of the Problem</td>
<td>1</td>
</tr>
<tr>
<td>Purpose</td>
<td>2</td>
</tr>
<tr>
<td>Definition of Terms</td>
<td>2</td>
</tr>
<tr>
<td>Significance of the Study</td>
<td>3</td>
</tr>
<tr>
<td>Assumptions</td>
<td>4</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>2. LITERATURE REVIEW AND CONCEPTUAL FRAMEWORK</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>Introduction</td>
<td>5</td>
</tr>
<tr>
<td>Literature Review</td>
<td>5</td>
</tr>
<tr>
<td>Summary</td>
<td>13</td>
</tr>
<tr>
<td>Conceptual Framework</td>
<td>13</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>3. METHODOLOGY</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>Overview</td>
<td>18</td>
</tr>
<tr>
<td>Research Design</td>
<td>18</td>
</tr>
<tr>
<td>Protection of Human Rights</td>
<td>19</td>
</tr>
<tr>
<td>Population and Setting</td>
<td>19</td>
</tr>
<tr>
<td>Development of Research Tool</td>
<td>19</td>
</tr>
<tr>
<td>Validity and Reliability</td>
<td>29</td>
</tr>
<tr>
<td>Data Collection Method</td>
<td>29</td>
</tr>
<tr>
<td>Data Analysis Methods</td>
<td>30</td>
</tr>
<tr>
<td>Summary</td>
<td>30</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>4. RESULTS</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>Overview</td>
<td>31</td>
</tr>
<tr>
<td>Population</td>
<td>31</td>
</tr>
<tr>
<td>Demographic Data</td>
<td>32</td>
</tr>
<tr>
<td>Age and Sex</td>
<td>32</td>
</tr>
<tr>
<td>Political Background</td>
<td>32</td>
</tr>
<tr>
<td>Education</td>
<td>33</td>
</tr>
<tr>
<td>Geographical Background</td>
<td>33</td>
</tr>
<tr>
<td>Primary Occupation</td>
<td>34</td>
</tr>
<tr>
<td>Health Related Background</td>
<td>34</td>
</tr>
<tr>
<td>Knowledge of Health Care Resources</td>
<td>35</td>
</tr>
<tr>
<td>Attitudes and Opinions/Data Results</td>
<td>35</td>
</tr>
</tbody>
</table>
# TABLE OF CONTENTS — Continued

<table>
<thead>
<tr>
<th>Section</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>Correlations</td>
<td>43</td>
</tr>
<tr>
<td>Overview</td>
<td>43</td>
</tr>
<tr>
<td>Age and Sex</td>
<td>44</td>
</tr>
<tr>
<td>Political Party, Philosophy, and Years in Office</td>
<td>46</td>
</tr>
<tr>
<td>Education and Occupation</td>
<td>47</td>
</tr>
<tr>
<td>Montana Natives and Rural Background</td>
<td>49</td>
</tr>
<tr>
<td>Association with Nurses</td>
<td>51</td>
</tr>
<tr>
<td>Summary</td>
<td>52</td>
</tr>
<tr>
<td><strong>5. DISCUSSION</strong></td>
<td>53</td>
</tr>
<tr>
<td>Overview</td>
<td>53</td>
</tr>
<tr>
<td>Interpretation of Data</td>
<td>54</td>
</tr>
<tr>
<td>Demographics</td>
<td>54</td>
</tr>
<tr>
<td>Attitudes and Opinions</td>
<td>55</td>
</tr>
<tr>
<td>The Image of the Nurse</td>
<td>55</td>
</tr>
<tr>
<td>The Economics of Nursing</td>
<td>56</td>
</tr>
<tr>
<td>Specialty Areas in Nursing</td>
<td>56</td>
</tr>
<tr>
<td>Nursing Education</td>
<td>56</td>
</tr>
<tr>
<td>Professionalism in Nursing</td>
<td>57</td>
</tr>
<tr>
<td>Nursing and Politics</td>
<td>58</td>
</tr>
<tr>
<td>Consumer Health Care</td>
<td>58</td>
</tr>
<tr>
<td>The Role of the Nurse</td>
<td>59</td>
</tr>
<tr>
<td>Relationship to Conceptual Framework</td>
<td>59</td>
</tr>
<tr>
<td>Implications for Nursing</td>
<td>60</td>
</tr>
<tr>
<td>Limitations</td>
<td>62</td>
</tr>
<tr>
<td>Suggestions for Future Research</td>
<td>63</td>
</tr>
<tr>
<td>Summary</td>
<td>64</td>
</tr>
<tr>
<td>REFERENCES CITED</td>
<td>65</td>
</tr>
<tr>
<td>APPENDIX</td>
<td>67</td>
</tr>
<tr>
<td>Sample of Questionnaire</td>
<td>68</td>
</tr>
</tbody>
</table>
# LIST OF TABLES

<table>
<thead>
<tr>
<th>Table</th>
<th>Description</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>OCCUPATIONS</td>
<td>34</td>
</tr>
<tr>
<td>2.</td>
<td>HOME COUNTY HEALTH CARE RESOURCES</td>
<td>35</td>
</tr>
<tr>
<td>3.</td>
<td>ATTITUDES AND OPINIONS</td>
<td>36</td>
</tr>
<tr>
<td></td>
<td>Part I</td>
<td>36</td>
</tr>
<tr>
<td></td>
<td>Part II</td>
<td>37</td>
</tr>
<tr>
<td>4.</td>
<td>RANKING OF NURSING ROLE</td>
<td>38</td>
</tr>
<tr>
<td>5.</td>
<td>RANKING OF STRIKE CAUSES</td>
<td>38</td>
</tr>
<tr>
<td>6.</td>
<td>CAUSES OF A NURSING SHORTAGE</td>
<td>39</td>
</tr>
<tr>
<td>7.</td>
<td>ROLES OF NURSES</td>
<td>39</td>
</tr>
<tr>
<td>8.</td>
<td>ENTRY INTO PRACTICE</td>
<td>40</td>
</tr>
<tr>
<td>9.</td>
<td>FUNDING</td>
<td>40</td>
</tr>
<tr>
<td>10.</td>
<td>ISSUES IN HEALTH CARE</td>
<td>41</td>
</tr>
<tr>
<td>11.</td>
<td>TEACHING WELLNESS PROMOTION</td>
<td>41</td>
</tr>
<tr>
<td>LIST OF FIGURES</td>
<td></td>
<td></td>
</tr>
<tr>
<td>-----------------</td>
<td></td>
<td></td>
</tr>
<tr>
<td>1. RAPPSILBER'S PERSUASION - CHANGE MODEL FOR NURSES</td>
<td>17</td>
<td></td>
</tr>
</tbody>
</table>
Abstract

The initial problem identified for this study was the lack of power among nurses and in the nursing profession when dealing with health care issues in this country. One method of acquiring more power, as identified in the literature review, is to build grass roots political support for nursing and health care issues, especially health care promotion. The goal in this process is to bring about, by planned change, increased support from local legislators. The conceptual framework for this study was Rapppsilerb's persuasion-change model for nurses. The initial step in utilizing this model requires an assessment of the target audience, which in this study was the 1983 Montana State Legislature. A questionnaire was developed to assess the attitudes and opinions of the 150 legislators on the issues of nurses, nursing, and health care. The questionnaire was administered and the 98 that were returned were tabulated according to frequency and cross tabulated with the demographic data. The results identified a strong support base for nurses and nursing issues, especially baccalaureate level of entry into nursing. The other significant outcome was a frequent lack of knowledge among those legislators of the roles of nurses and current problems and issues in nursing and health care. Related to the conceptual framework, one significant conclusion was that nurses should use the informational method of persuasion strategy with the legislature in order to bring about planned change and support for nursing issues. The other major outcome showed the need for nursing to increase its networking and public awareness of modern day nursing's place in the health care system.
CHAPTER 1

OVERVIEW

Identification and Discussion of the Problem

Professional nurses today are being continually encouraged to unite to become a more powerful force in the area of health care policy in this country (Aiken, 1981). As the largest group of health care providers, one would expect them to have the greatest influence, but this has not been the case.

Until recently, nurses have, for the most part, ignored this aspect of their professionalism, if they even viewed nursing as a profession. But the increasing number who do view it as a profession are realizing that one way to increase their power is through visibility in the political workings of our country, including local, state, and national levels. One of Messer's goals in this area is to solicit and influence legislators' views on nursing's current and potential place in the health care delivery system (1980).

In order to learn what the legislators' views actually were at the state level, baseline data on the views and opinions of the current state legislature were needed. How the legislators view nurses and nursing is important for the nursing profession because it influences the profession's ability to intervene in the legislative process and to
utilize its power to bring about change. In the fields of nursing and health care, this power would be classified as expert power (O'Rourke, 1980).

Whatever changes nursing would see as necessary could best be brought about by planned change, which Willman said would give nursing the most control over a given situation (1983). Assessment of the current situation is a necessary step in planned change. For this type of study, a questionnaire on the topics of nurses, nursing, and health care, developed to elicit the legislators' views on current issues in these areas, was considered to be the best research tool. The resulting data could give nurses in Montana an idea of their current image and status among legislators. Also, since legislators are themselves health care consumers, this image might also be similar to the one held by the general population. With this information, nursing could attempt to influence consumers toward a more positive as well as a more knowledgeable viewpoint on health care.

**Purpose**

The purpose of this study was to identify the current attitudes of Montana State Legislators on the topics of nurses, nursing, and health care.

**Definition of Terms**

- **Identify**: to put oneself in another's place so as to understand and share the other's thoughts and feelings (Webster, 1974).

- **Current**: occurring in the present (Merriam-Webster, 1974).
Significance of the Study

The findings of this study provide information to be used by the nursing profession regarding the opinions of the state's legislators and health consumers on topics involving nurses, nursing, and health care. This basic information could then be used by professional groups and lobbyists to assess nursing's status and then plan for change. This change might involve such areas as health care funding, education, government regulation of the health care system, or even the professional image of the registered nurse.

One of the key factors in implementing change is knowing the audience. Nurses could create better feelings between legislators and themselves if they understood the possible prejudices and misconceptions likely to be present in that political group. Conversely, if that group were knowledgeable, one would not want to repeat known facts. Intervention that avoids direct confrontation and hostility would be fostered by a knowledgeable rather than an ignorant change agent. When planning
an information presentation to a busy group of people, factors such as careful editing, brevity, and the deliberate repetition of only the most important points must be considered. The data from this study will be available to those involved in promoting nursing and improving health care in this state.

**Assumptions**

The following assumptions were pertinent to this study:

1. State legislators have a significant influence on the profession of nursing and the field of health care in Montana because of their legislative power in passing laws and funding projects.

2. State legislators could be considered to be a group of Montana health care consumers who hold opinions on nursing and health care.

3. The consumers of health care in Montana have or could have a great influence on the field of health care, depending on their perceived needs, knowledge, and biases.
CHAPTER TWO

LITERATURE REVIEW AND CONCEPTUAL FRAMEWORK

Introduction

The relationships between politics, power, and nursing have been major topics in nursing literature over the past decade, but there has been little research directly related to the interaction of these topics. Most of the writings have been of a descriptive-exploratory nature and concern those relationships which should be important for nursing, since they have been for other groups. The key would be for nursing to utilize the various concepts and philosophies in coordinated and advantageous ways.

Literature Review

Nursing's relationship to the political process has been stressed repeatedly in nursing literature of late. Knowledge of the political system and how to use it to further the practice of professional nursing are considered essential components for promoting the professional aspects of nursing. The American Nurses' Association, in their "Social Policy Statement" (1980), identified the political process as the expression of public will in determining the direction health care will take in the future. Nursing's input was seen as essential, with the public good demanding nursing's overriding concern. Humphrey (1979) saw nursing as having a key knowledge of the health care system and as being
the eminently appropriate group available as a resource to legislators on health care issues.

One element necessary to the nursing profession for meaningful political interaction is power. Nurses have been exhorted to unite with one voice and become a group with influence proportional to its numbers. Grissum's (1976) goal was for nursing to start asserting its power to benefit the image of nursing, rather than the image of medicine, and to work toward changing public attitudes about nursing. One definition of power stated that it is the many ways in which groups or individuals influence the behavior and decisions of others. Similarly, politics is the promotion or protection of particular vested interests or goals (Leininger, 1977). More specifically, there is expert power, which is based on the possession of valid knowledge, skills, and information (McFarland, 1982). O'Rourke (1980) saw the use of expert power by nurses as the basis for political strength in three areas: (1) the services which nurses could provide; (2) how these services were different from the services provided by others; and (3) the impact of these services on public health. Essential to the use of expert power, or any other kind of power, is planning. Rappsilber (1982) saw this power as part of a method of persuasion used to bring about change. This change process consisted of identifying existing behaviors, knowledge, and attitudes in others, and then changing them to the ones needed to bring about more healthful behavior.

The effect of organized power and planned change by nursing on the influence government has on health care was another topic frequently discussed by various authors (Aiken, 1982; Kalisch and Kalisch, 1982;
Stevens, 1983). Willman (1983) pointed out that public pressure for the formulation of a national health policy had given nursing an opportunity and responsibility to fully utilize its abilities and talents to support this public need, and concurrently improve the public image of nursing. Especially in the area of rising health care costs, the nursing profession has the knowledge and resources to implement and influence policies that would bring down these costs. Such methods as less expensive health care from nurse practitioners, health promotion, and improved and increased home health care were but a few of the ways to reduce these costs.

Messer (1980) suggested that one objective in developing a grassroots legislative influence was to facilitate the development of mutually helpful relationships between nurses and legislators. These interactions would include soliciting and influencing legislators' views on nursing's current and potential place in the health care delivery system. Consequently, the legislators would become increasingly aware of the many possibilities for positive change, and also increase their utilization of nurses as key informants and resource persons. This process would lead to a consistent nurse-legislator relationship that could help increase nursing's influence on the political process. Messer also stressed the need for continued input into this process and the establishment of a credible relationship, whether through lobbying or individual input on specific issues. With major confrontations soon likely to occur over level of entry into practice and allocation of federal monies, there is even more of a need for nursing to have
developed a solid groundwork for effective interaction with local legislators.

Nursing's recent push toward professional awareness has been a major factor in its need for political power. But in this push, nursing remains divided on several key issues. One of the major divisive issues is associated with educational standards and level of entry into practice. The attempt to divide nursing into both professional and technical areas has caused heated conflict, which has affected the professional cohesiveness needed to gain power. The ANA has proposed a baccalaureate degree as the only level of entry into professional nursing while other authors have also recommended that the graduate of the associate degree program be considered a technical nurse as opposed to a professional nurse. Many authors held these viewpoints (Aydelotte, 1983; Hassenplug, 1978; Kohnke, 1978). Although certain councils of the National League for Nursing have favored the view of two levels of nursing, with the baccalaureate prerequisite for the professional level, the organization as a whole was still faced with heated debate from supporters of associate and diploma programs who have wished to maintain the current three levels of entry into professional practice (Burge, 1983). Since this debate could eventually lead to legislation, the public and legislators might be forced to make the decision for the profession. Regardless of the outcome, the image of nursing as a profession would be tarnished if internal problems were aired before the public.

Historically, many other factors have influenced the public image of nursing, primarily because it has for the most part been a women's
profession. Biases regarding the woman's place being in the home, about her passivity and dependence and about her lack of need for education (Grissum, 1976) were prominent until the recent women's movement. These biases greatly influenced the status of nursing, keeping it a typically woman-oriented occupation. Caring for the sick was an extension of a woman's work in the home. She was dependent on the physician for her job, and her education consisted of training in medically and administratively run hospitals. Kalisch and Kalisch (1982) expounded on sex-stereotyping and pointed out that all the characteristics seen as positive and valuable qualities for success in men were seen as harmful and detrimental in women. Brown (1978) associated this sex-stereotyping with a culture of denial pervasive in many nurses, characterized by professional impotence, denial of the ability and responsibility of the profession to influence health care services, and also the denial of self-worth as a professional. Both Brown and the Kalisches have studied the image of nursing extensively over the last decade, particularly as related to cultural influences and power.

Brown (1978) also identified medicine's efforts to continue nursing's dependence upon it as a cause of the denial syndrome. Grissum (1976) saw nursing's attempt to improve its professional image as consisting of role-breaking, which caused physicians and hospital administrators to feel threatened by the increased independence of the role of the nurse. The conflict caused by the difference between how nurses saw their role compared to how physicians saw that role coincided with the situations Hardy (1978) defined as role ambiguity and role overqualification. Hardy, who has examined in depth the role theory in
relation to health professionals, defined role ambiguity as the situa-
tion occurring when there is a disagreement about role expectations
because of a lack of clarity in those expectations. The ambiguity could
occur when, because of the changing knowledge base and increased profes-
sional maturity in nursing, neither the physician nor the nurse would be
sure of nursing's appropriate boundaries. Role overqualification,
defined as the situation where the nurse's qualifications are in excess
of these required for the position, might occur when a nurse with a
baccalaureate degree desires to function as a professional nurse, but
the hospital and the physicians only recognize the technical aspects of
nursing.

Ashley (1976), whose book was based on her doctoral dissertation,
further related these biases about nursing's subjugation to medicine to
the public's image of nursing. As recently as 1970, the American
Medical Association identified the position of the nurse as being under
the supervision of the physician, although much of nursing was done in
settings other than hospitals or when a physician was not present.
Brown (1981) recommended increased independent clinical decision-making
by nurses and a collaborative practice between nurses and physicians.
She believed that the end product would then be improved patient care
and lower health care costs for consumers.

Aiken (1981), whose research background includes a statistical,
longitudinal study of nurses, saw nursing as having a unique contribu-
tion to make to national health, but did not see this role as being well
understood by consumers or other health professionals. The need then
was for nursing to demonstrate to the public the outcomes of nursing
practice as well as to develop strategies for financing improvements in nursing and health care delivery. Nursing would then be able to recruit consumers as nursing advocates. This move would be necessary for power-building and implementation of a health care delivery system that would meet the needs of the consumer and not just those of the delivery system.

Ashley (1976) saw the need to improve nursing's consumer image as related to consumer education and the dispelling of other myths and biases about nursing. She identified recognition of higher education, both monetarily and through the ability to practice as a professional, rather than a semi-professional, as improving nursing's status and the quality of patient care. In order to dispel the "bedpan" image of nursing, nurses would have to make the public aware of what nurses actually do, as opposed to the view the public receives from the highly influential television networks.

One area of nursing's functioning that was especially important to the consumer was the field of health promotion. Grissum (1976) identified the increased need for this health promotion, as opposed to the illness treatment orientation, and stated that the consumer, along with the nurse, would have to be involved in planning and implementation. If nursing could visualize itself as accountable and responsible, it could develop goals for leadership in health promotion, and through an expanded role could improve health care and lower costs (Ashley, 1976).

All of these recommendations presented nursing and nurses as change agents. More specifically, professional nurses would have to be involved in planned change. This type of systematic involvement should
then bring about cohesiveness in the profession, improved status, and an improved health care system (Willman, 1983). In turn, planned change would give the nurse power and control over events, rather than the nurse having to react to change initiated by others. Ehrenreich (1979) expanded this view somewhat when she identified the nurse as a professional agent of change who should use political activism as the arena for change. She also regarded this activism as an obligation of the professional nurse to other nurses and consumers.

One strategy for change that Grissum (1976) identified as being particularly applicable to nursing was that of attitude change. This strategy involved developing a level of attraction and trust between the change agent and the involved groups, such as state legislators. The goal was to minimize perceived differences and to stress peace and cooperation. The promotion of empathy with respect to motives, expectations, and attitudes was seen as essential. In order to bring about any kind of change, a problem-solving model should be involved. The initial stage of planned change is the assessment phase, which involves identifying interest in and motivation for change and also the environment in which it would take place (Willman, 1983). The need for planned change led to the selection of a particular conceptual model to be used as the framework for this study.

In spite of all the opinions that have been written relating to the need for increased involvement by nurses in health care policy-making, very little research has been done either to verify the need for this involvement or to examine the outcomes of such involvement.
Various aspects of the current status and role of nursing were discussed in this literature review. These aspects included nursing's involvement in the political process, the relationship between nursing and governmental influences on health care, and also the practice of nursing. Nursing's own professional awareness was examined in relation to historical influences, present conflicts, and nursing's influence on consumer health and the health care delivery system. Planned change, as a means for accomplishing identified goals, was also discussed as a basis for a conceptual framework for this study. The object of examining all of these topics was to establish a basis for the use of a descriptive survey to evaluate the views of state legislators on those various issues.

**Conceptual Framework**

The conceptual framework for this study related to the general theory of planned change and specifically to RappsiIber's (1982) persuasion-change model for nurses. This researcher initially became acquainted with the model in relationship to a graduate study project on change theory and its application to the work setting. Rappsilber, who is the Dean of Nursing at West Texas State University, had written a chapter on persuasion as a mechanism for change in the book *The Nurse as a Change Agent*, edited by Lancaster and Lancaster. She included a persuasion-change model for nurses that was based on Kar's diagnosis model. The model (Figure 1, page 17) started with the identification of the target audience and intervention design variables and then concluded...
with successful change. This study dealt with only a portion of that model, mainly the target audience variables. That section could be likened to the assessment phase of the problem-solving model (Willman, 1983).

In order to bring about successful change, planning of strategies would have to be specifically related to the needs, motivations, and biases of the target audience. The persuasion-change model identified such variables as: (1) political, (2) social structure, (3) cultural-psychological, (4) environmental-situational, (5) physiological-biological, and (6) educational-intellectual. In this study, which dealt with the Montana State Legislature as the target audience, all six of these variables were applicable in determining the legislators' views on nurses, nursing, and health care.

The first variable, the political determinant, had an obvious influence related to political party and philosophy. Political background is especially relevant when examining probability for approval of health care funding. The second variable, the social structure influence, could be evaluated by examining such aspects as legislators' backgrounds and occupations. Cultural-psychological aspects might also have an effect on legislators' views because of cultural biases related to health care and the role of women. Also, previous interactions with the health care system might influence psychological attitudes toward that system. The environmental-situational variables related to present problems and issues involving health care in the specific environment of the state of Montana. The physiological-biological variables would include such factors as age and sex. And lastly, the legislators'}
educational-intellectual background could influence their views on professionalism, education, and the roles of nurses.

By assessing these six areas, the change agent could develop a better picture of the target audience, and then, with a knowledge of intervention-design variables as related to persuasion theories, could determine the appropriate intervention model to be used with that particular target audience. The goal would be to bring about a desired change in behavior. The five intervention models included in this persuasion-change framework consisted of: (1) the informational model, where, although motivation and accessibility were present, the target population might lack the necessary information or skill to accomplish the changes; (2) the instructional model, which was like the previous model but involved more depth in developing complex skills and competencies; (3) the environmental and situational model, in which there would be audience nonacceptance secondary to a lack of environmental support; (4) the motivational model, which involved a lack of positive motivation or a strong negative motive; and, finally (5) the consonance model, which would be used when resistance to change was a result of conflicting motives, values, attitudes or beliefs.

Rappsilber's conceptual framework was then the basis for the types of questions that were developed for use in the legislative questionnaire. The results would then ideally be organized within the persuasion-change model and utilized by the change-agent nurse. In the setting of this study, the desired change would be for the legislators to vote for legislation that would benefit the consumers'
utilization of the health care system. Another goal would be the promotion of nursing as a profession and as a viable part of the health care team.
Figure 1
Rappasilber's persuasion-change model for nurses.
CHAPTER THREE

METHODOLOGY

Overview

The purpose of this study was to identify the current attitudes of Montana State Legislators on the topics of nurses, nursing, and health care in the framework of utilizing the accumulated information to bring about change. This chapter describes the method used to develop a tool by which to survey the Montana State Legislature on those topics. It further describes the methods utilized to administer the questionnaire and analyze the data.

Research Design

Although this study was designed as exploratory, a search of the literature was made to discover a previously developed tool which could have been used in data collection. No tool was found that would ask questions of a topical nature on the current problems of nursing and health care in Montana, or that was specifically directed toward legislators. Tool development was then undertaken based on the literature about current problems in nursing and health care nationally. Further development of these topics was accomplished through interviews of nursing leaders in Montana. Tool development is discussed later.
Protection of Human Rights

Montana State University's requirements on human rights were met in this study. Since the target population was the 150 state legislators in the 1983 session, the category fell under those exempt because of being elected officials. Therefore, the request form and questionnaire were submitted to and approved by the Human Rights Committee without exception. Anonymity was also assured in the cover letter with the questionnaire (Appendix).

Population and Setting

The study utilized an entire population - all 150 members of the 1983 Montana State Legislature - which consisted of 100 representatives and 50 senators, both male and female. The purpose of the study specifically targeted this legislative group. No larger sample could have been used. Also, since each legislator had one vote on any given legislation, any smaller sample would have made the results less representative. The setting for the study was the Montana State Capitol Building during the last week of the 1983 legislative session. The tool was administered with the help of a current representative whose original profession had been nursing and who had been helpful during that session to the lobbying unit of the professional nursing organization in this state.

Development of the Research Tool

Two methods of data collection would have been appropriate in this study. The first was the anonymous questionnaire and the second was the
direct interview. Because of the increased time involved and the lack of anonymity with a direct interview, the questionnaire method was chosen. This type of data-gathering was viewed as being more likely to result in honest, less biased responses than with the interview, since during an interview the legislators would more likely feel the need to tell the interviewer the answers they thought were expected.

In order to develop questions pertinent to current issues in nursing and health care in Montana, intensive preliminary interviews were carried out with ten of the leading nurses in the state to find out their views on nursing's problems. Such topics as the power of nursing, its role in health care policy, the consumer's views of the role of the nurse, nursing education, and economic status were explored. Those nurses were also asked what questions they would put to state legislators about nurses, nursing, and health care to find out about the current knowledge and opinions of legislators that might be useful in dealing with the group on upcoming legislation or funding issues. These initial interviews were part of an independent study on the power of nurses in Montana. The ten nurses were involved in a variety of nursing roles, such as education, community and home health, politics, consultation, administration, and clinical practice.

The questions presented to these nurses in the process of developing the survey tool were very broad and open-ended. The questions most applicable to the survey were (1) do nurses in this state have power, and if not, why not? (2) what are the problems of the nursing profession in Montana? (3) what are the major health problems in Montana? (4) is the relationship between nurses and the state
legislature good or bad? (5) are nurses equipped to cope with lobbying and contract negotiation? and (6) how can nurses increase their power?

On the topic of power, the responses were generally that the current power was within individual nurses and that as a collective group nursing was not as powerful as its numbers would suggest. Increased power was seen as being required through cohesiveness, increased professionalism, increased involvements and visibility, increased self-confidence, and increased credibility. There was a general consensus that the relationship between nursing, both individually and collectively through the Montana Nurses Association (MNA), and the state legislature was a positive one. They saw nurses as doing a good job with lobbying. The collective bargaining process was viewed as going well, but there was still a split philosophically about whether or not the MNA should be involved in that area.

The nursing profession in Montana was seen as having multiple problems. The conflict over the MNA being involved with collective bargaining and possibly alienating the management sector of the membership was dividing the nursing population. The issue of the baccalaureate degree as the level of entry into nursing practice still did not have statewide support and specialty practice was causing fragmentation of nurses' interests. Also, there seemed to be a lack of public knowledge about the variety of nursing roles. Other problem areas included (1) in-fighting and jealousy, (2) problems associated with being a predominately women's profession (minority group actions), (3) lack of leadership, (4) competition and conflict between nurses, physicians, and hospital administrators, (5) nurses' lack of a professional view of
themselves, (6) lack of third-party reimbursement, (7) lack of political power and status in the state in both nursing and non-nursing areas, (8) lack of financial power, and (9) poor communication among nurses. The major health problems were viewed as being related to health care in the rural setting (proximity to health facilities), quality of health facilities and staffing, funding of health care, wellness-promotion, and reimbursement.

In response to what they would want to know from legislators, the nurses' answers centered on the legislators' views on health care financing; their definition of nursing and health care; their views on independent practice, nurse practitioners, and third-party reimbursement; and from whom they sought information on health care legislation. The answers given were consistent from one nurse to the next.

After the previous data were analyzed, the answers were separated into eight major topics, which were:

1. The image of the nurse
2. The economics of nursing
3. Specialty areas in nursing
4. Nursing education
5. Professionalism in nursing
6. Nursing and politics
7. Consumer health care
8. The role of the nurse

The specific questions for the survey were developed in relationship to these categories.
In deciding what type of questions were most appropriate for this group of people, several aspects were examined. First, considering the timing of the survey, there was a need to make the questions as easy to answer as possible and the questionnaire short enough to not discourage the legislators from attempting to complete it.

Second, most of the topics lent themselves well to positive-negative answers, regardless of whether they were of the opinion type or the knowledge type. Therefore, a yes/no and agree/disagree format was chosen for the majority of the questions. Where it was anticipated that more choices were necessary for adequate data collection, either ranking or a choice of one or more options was given. The two open-ended questions that completed the questionnaire were used to allow a variety of responses, since the possible options were so diversified as to make forced choices too limited in scope. A copy of the questionnaire is included (Appendix).

In choosing the wording for each question, an attempt was made to use terminology that was considered to be generally understood, with the expectation that ambiguities would be eliminated after review by several experts and peers. The initial questionnaire consisted of 54 questions, including demographics.

The demographics that were selected were partially those common to most questionnaires of this type, such as age, sex, occupation, education, and political background. These demographics also related to the target audience variables in the conceptual model. An effort was made to obtain background details without actually identifying specific individuals. The other demographic questions were chosen to relate
specifically to Montana. Since this state can, in general, be classified as rural, with a significant population living in areas classified as rural in the questionnaire (population of 2,500 or lower), questions pertaining to rurality were appropriate. The curriculum study being done in the Montana State University School of Nursing master's program had, over the years, pointed out some consistent cultural differences between those people qualifying as rural and those more aligned with the larger population centers. Differences were particularly evident with relation to health care. Demographic questions 11 and 12 were included as determinants of whether previous contact with nurses affected knowledge and opinions. Question 13 addressed the legislators' perceived awareness of health care services in their home counties, mainly to determine whether they viewed themselves as knowledgeable on the topic.

The initial questionnaire was then submitted to the thesis committee, the members of the researcher's nursing class, and other involved instructors. Each question was examined individually for clarity and content validity. Recommendations were made regarding changes in wording or options given, and the possible deletion of some questions. The researcher was in agreement with most of the recommendations by the other nurses and those were implemented. The recommendations from a professor who was a former state legislator, relating to the habits and idiosyncrasies of legislators completing questionnaires, were also utilized. The initial revisions left 53 questions. The tool was again reviewed by the thesis committee for clarity and content validity.
When the questionnaire was revised the third time, more questions were deleted, and the arrangement of the questions was also altered. Those questions in the demographic section were rearranged slightly so as to be grouped according to topic. The body of the questionnaire was rearranged so that all the agree/disagree questions were together, as were all the yes/no questions and the ranking questions. The two open-ended questions were placed last. The reasoning behind this was to enhance the flow of the questionnaire and thereby increase the ease of completion by the legislators. Opinion questions were specifically not grouped as to topic, where possible, in order not to directly influence legislators' responses. Multiple questions related to a specific topic were included as a cross-check of opinions given. The final questionnaire consisted of 49 questions that covered just over four pages. The questionnaire was typed on both sides of the page so as to appear as short as possible to the respondents. In trials, the time taken to complete the questionnaire was between 10 and 15 minutes.

The specific questions relating to the previously mentioned eight topics, as they appeared on the final questionnaire, were as follows (with some overlap between categories):

**The Image of the Nurse**

14. In general, nurses today have a good public image.  
   Agree - Disagree

16a. Nursing is an appropriate career for men.  Agree - Disagree

16b. Nursing is an appropriate career for women.  Agree - Disagree

22. There is a shortage of nurses in the U.S.  Agree - Disagree

23. There is a shortage of nurses in Montana.  Agree - Disagree
42. If you believe there is a shortage of nurses in Montana, do you think it is due to (check one or more)
   ___ Lack of enough nurses
   ___ Rapid turnover of nursing personnel
   ___ Dissatisfaction with working conditions
   ___ Irregular distribution of nurses throughout the state
   ___ Low salaries

The Economics of Nursing

15. Most nurses who work in Montana hospitals are being paid what their services are worth. Agree - Disagree

27. Nurses should be eligible for third-party reimbursement. Agree - Disagree

29. The money that most nurses earn is a supplemental income for the family (the husband is the primary breadwinner). Agree - Disagree

Specialty Areas in Nursing

17. Physicians' assistants and nurse practitioners are the same in what they have to offer the consumer in the way of health care. Agree - Disagree

34. Do you know what a nurse practitioner does? Yes - No - Uncertain

36. Would you approve of a family member going to a nurse practitioner for health care? Yes - No - Uncertain what a nurse practitioner does

39. Would you go to see a nurse practitioner for a physical examination? Yes - No - Do not know what a nurse practitioner does

Nursing Education

18. Nursing is a profession rather than a technically skilled occupation. Agree - Disagree

35. Are you aware that there are three basic programs by which a person can study to be a registered nurse? Yes - No

44. I believe the basic education for level of entry into professional nursing should be (check one or more)
   ___ 2-year associate degree in nursing
   ___ 3-year diploma
   ___ 4-5 year bachelor's degree in nursing
   ___ not aware of the differences between the three
Professionalism in Nursing

18. Nursing is a profession rather than a technically skilled occupation. Agree - Disagree

19. Nurses should function only under the supervision of physicians. Agree - Disagree

21. Physicians and nurses should have equal roles in hospital policymaking. Agree - Disagree

24. The relationship between nurses and physicians should be a collegial one. Agree - Disagree

30. Nurses should be allowed to organize and bargain with employing agencies. Agree - Disagree

41. Nurses strike most often for (rank in order or importance with 1 being the most important)
   --- more money
   --- better working conditions
   --- improved quality of patient care

Nursing in Politics

20. Nurses as a group are powerful in influencing health care policies. Agree - Disagree

28. Governmental monies should be used to finance maternal-child health programs (well-child clinics, nutritional programs, etc.) Agree - Disagree

31. Nurses should provide input to legislators on health care issues. Agree - Disagree

33. Public funds should be used to finance some health care. Agree - Disagree

45. Select the following statement with which you most agree, related to allocation of funds for health care.
   --- Health promotion is more important than illness treatment.
   --- Illness treatment is more important than health promotion.
   --- The two are of equal importance.

49. As a legislator, from whom (category of persons) do you seek information on legislative health care issues?
Consumer Health Care

26. If Montana citizens are given information on good health habits and health promotion, the majority will follow the suggestions to improve their health. Agree - Disagree

32. The public needs to be better educated in health promotion and disease prevention, so they can be more proficient in self-care. Agree - Disagree

37. I would feel confident in receiving health teaching from a nurse. Yes - No

40. Rank the following nursing roles in order of importance to the consumer (with 1 being the most important).
   ___ Caring for the sick (bedside nursing)
   ___ Health promotion through education and research
   ___ Disease prevention through education and research

45. Select the following statement with which you most agree related to allocation of funds for health care.
   ___ Health promotion is more important than illness treatment.
   ___ Illness treatment is more important than health promotion.
   ___ The two are of equal importance.

46. Rank in order of importance these major issues in health care in Montana today (1 is most important, 9 is least).
   ___ Cost of health care
   ___ Lack of facilities in rural area (access to care)
   ___ Lack of qualified health professionals
   ___ Allocation of resources for treatment of interpersonal abuse (spouse, child)
   ___ Allocation of resources for dealing with accident victims
   ___ Duplication of services
   ___ Other

47. Wellness promotion should be taught by (check all applicable).
   ___ Parents
   ___ Health professionals
   ___ Teachers in preschools
   ___ Teachers in grade schools
   ___ Teachers in high schools

48. The major reason for the rapidly increasing cost of health care is ____________________.

The Role of the Nurse

25. Because of their experience in management, some nurses make good executives. Agree - Disagree
37. I would feel confident in receiving health teaching from a nurse. Yes - No

38. Do you think certain nurses are qualified to practice independently? Yes - No - Uncertain what independent practice entails

40. Rank the following nursing roles in order of importance to the consumer (with 1 being the most important).
   ___ Caring for the sick (bedside nursing)
   ___ Health promotion through education and research
   ___ Disease prevention through education and research

43. In the future, the roles of nurses should include the following (check one or more)
   ___ Health Promotion
   ___ Disease prevention
   ___ Independent practice
   ___ Bedside nursing
   ___ Nursing research
   ___ Nursing administration
   ___ Hospital administration

Validity and Reliability

The content was tested for validity throughout the tool development. The tool was self-designed to determine the attitudes and opinions of legislators on nurses, nursing, and health care, with the initial input from ten prominent nurses in Montana and the repeated evaluation of the questions by faculty, students, and legislators. The tool was reliable because it provided Montana legislators an opportunity to express their attitudes and opinions on nurses, nursing, and health care, and the same type of data could be obtained if the questions were administered to another similar group.

Data Collection Method

The assistance of a 1983 state representative was solicited. A cover letter which requested completion of the survey was drafted to
inform the legislators of the reason for the survey and that it was supported by one of them. A stipulation was added to identify that in this questionnaire, the term nurse referred to a registered nurse, as opposed to a licensed practical nurse (Appendix). The assisting legislator was given the forms and had one placed in each legislator's box. The completed questionnaires were then returned to that legislator's box. All questionnaires returned to the researcher prior to the statistical computation of frequencies were included.

Data Analysis Methods

Because of the type of survey and the data returned, computations were initially limited to raw frequencies and percentages. Cross tabulations between particular topical areas and related demographics were later compiled at the discretion of the researcher.

Summary

This chapter on methodology described the development of a survey tool that would obtain attitudes and opinions of the 150 Montana State Legislators in the 1983 session. Input was gathered from ten leading nurses in the state and the resulting questions were subjected to repeated analysis by other nurses and a past legislator. A 49-question tool, dealing with the topics of the image of the nurse, the economics of nursing, specialty areas in nursing, nursing education, professionalism in nursing, nursing and politics, consumer health care, and the role of the nurse, was the result. The questionnaire was then administered to the 1983 Legislature, and the data were compiled and analyzed with the use of a computer.
CHAPTER FOUR

RESULTS

Overview

The purpose of this study was to identify the current attitudes of Montana State Legislators on the topics of nurses, nursing, and health care. A research tool was designed to ascertain these attitudes in the areas of the image of the nurse, the economics of nursing, specialty areas in nursing, nursing education, professionalism in nursing, nursing and politics, consumer health care, and the role of the nurse. This chapter reports the statistical findings as to the frequency of responses, and gives some correlations between the demographics and the responses.

Population

All 150 of the 1983 state legislators received the questionnaire, and 98 questionnaires were returned in time for use in this study. The response rate was 65%. Of those 98, two did not complete the demographic data, but the rest of their responses were utilized in the total frequencies.
Demographic Data

Age and Sex

Knowledge of the respondents' ages was considered significant in that some of the results might be related to the changing image of the nurse over the past few generations. These generational differences accounted for the age choice groupings of 18-35, 36-50, 51-65, and over 65. Of the 96 responses, 15 were in the 18-35 group, 32 in the 36-50 group, 38 in the 51-65 group, and 11 in the over-65 group.

The respondent's sex was considered important in relation to knowing whether there was a significant attitude difference between males and females regarding a career field that has been predominantly female. Of the 96 respondents, 16 were female and 80 were male.

Political Background

Party affiliation and political philosophy were included so that trends in responses related to these influences could be identified. Data were also requested on the number of years the respondents had held political office to see if there was an attitude trend related to experience. Party choices were Republican, Democrat, and other. Forty-five responded as Republicans, 51 as Democrats and none as other. As to political philosophy, of 92 respondents, 20 were Liberal, 43 Conservative, 27 Moderate, one Populist, and one Progressive. In order to analyze the number of years in political office, the responses were grouped into three categories: those with less than two years, between two and up to 11 years, and 11 years and over. Of the 96 responses, 27 were in the first category, 51 in the second, and 18 in the third. The groupings were an arbitrary choice of the researcher.
Education

Respondents were asked to state the highest level of education completed, again to see if increased education correlated with increased knowledge or more positive attitudes about nursing or health care issues. Of the total of 96 responses, 2 persons had less than a 12th-grade education, 17 were high school graduates only, 27 had completed some college but had not obtained a degree, 28 had a bachelor's degree, 15 a master's degree, and seven possessed a doctoral degree. (Some lawyers listed themselves as having a doctoral level education and some listed themselves at the master's level. The rest at the doctoral level were educators.)

Geographical Background

Previous studies done as part of the Master's in Nursing program at Montana State University have pointed out attitude and philosophical differences about health and health care between people who have rural backgrounds and those who do not. Networking and the philosophies of life of Montana natives also seem to vary from those people who are transplants. These areas were explored through questions asking whether the respondents were born in Montana, how many years they had lived in the state, and whether most of their lives had been spent in a rural setting. Rural was defined as either a sparsely populated area or a town of 2500 people or less. Of the 96 who responded to these questions, 55 were Montana natives, 41 were not; 54 had lived in Montana their entire lives; 11 more than half, and 31 less than half; and 42 had spent most of their lives in rural areas, while 54 had not.
Primary Occupation

These data were elicited to see if there was a correlation between the legislators' occupations and their attitudes and knowledge about nurses, nursing, and health care. Table 1 shows the breakdown of occupations.

Health Related Background

In order to see if familiarity with nurses or hospitals had an influence on the respondents' attitudes, two specific questions were asked. One was whether the respondents had ever been hospitalized, and the other was whether they had a close friend or relative who was a registered nurse. Of the 96 legislators who responded to the question of whether they had ever been hospitalized, 84 had and 12 had not. As to having a close friend or relative who was a registered nurse, of 95 responses, 73 were affirmative, and 22 were negative.

Table 1. OCCUPATIONS (n=96)

<table>
<thead>
<tr>
<th>Category</th>
<th>Absolute Frequency</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rancher or Farmer</td>
<td>28</td>
</tr>
<tr>
<td>Business</td>
<td>22</td>
</tr>
<tr>
<td>Education</td>
<td>11</td>
</tr>
<tr>
<td>Retired</td>
<td>9</td>
</tr>
<tr>
<td>Lawyer</td>
<td>6</td>
</tr>
<tr>
<td>Laborer</td>
<td>5</td>
</tr>
<tr>
<td>Management</td>
<td>4</td>
</tr>
<tr>
<td>Consultant</td>
<td>2</td>
</tr>
<tr>
<td>Firefighter</td>
<td>2</td>
</tr>
<tr>
<td>Clerical</td>
<td>2</td>
</tr>
<tr>
<td>Housewife</td>
<td>2</td>
</tr>
<tr>
<td>Architect *</td>
<td>1</td>
</tr>
<tr>
<td>Lobbyist *</td>
<td>1</td>
</tr>
<tr>
<td>Student *</td>
<td>1</td>
</tr>
</tbody>
</table>

*Throughout the remainder of the thesis, these three occupations will be included together under the category of "other" in order to maintain anonymity.
Knowledge of Health Care Resources

The last demographic question asked about the respondents' perceived knowledge of health care services available in their home county. The object of this question was not to find out what was available in the state but to identify how many legislators thought they knew about the services available. They were asked to identify whether their home county had a community health nurse, well-child clinics, blood pressure screenings for senior citizens, independently practicing nurse practitioners, and independently practicing nurse midwives. They were given the option of answering yes, no, or uncertain. Table 2 describes the results.

<table>
<thead>
<tr>
<th>Category</th>
<th>Yes</th>
<th>No</th>
<th>Uncertain</th>
<th>(n=)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Community Health Nurse?</td>
<td>89</td>
<td>2</td>
<td>4</td>
<td>(95)</td>
</tr>
<tr>
<td>Well-Child Clinics?</td>
<td>46</td>
<td>22</td>
<td>23</td>
<td>(91)</td>
</tr>
<tr>
<td>Blood Pressure Checks?</td>
<td>85</td>
<td>1</td>
<td>9</td>
<td>(95)</td>
</tr>
<tr>
<td>Nurse Practitioners?</td>
<td>43</td>
<td>13</td>
<td>36</td>
<td>(92)</td>
</tr>
<tr>
<td>Nurse Midwives?</td>
<td>22</td>
<td>26</td>
<td>43</td>
<td>(91)</td>
</tr>
</tbody>
</table>

Attitudes and Opinions/Data Results

The rest of the questionnaire consisted of 34 questions eliciting attitudes and opinions on nurses, nursing, and health care. The following tables show the results of questions 14 through 47. Questions 48 and 49 were open-ended questions, the answers to which will be discussed later. In questions 14 through 33, any uncertain answers were added by the respondents. See the Appendix for the exact phrasings of the questions.
<table>
<thead>
<tr>
<th>Question</th>
<th>Agree</th>
<th>Disagree</th>
<th>Uncertain</th>
<th>(n=)</th>
</tr>
</thead>
<tbody>
<tr>
<td>14. Nurses have a good public image?</td>
<td>96</td>
<td>2</td>
<td>0</td>
<td>(98)</td>
</tr>
<tr>
<td>15. Nurses are paid what they are worth?</td>
<td>44</td>
<td>42</td>
<td>9</td>
<td>(95)</td>
</tr>
<tr>
<td>16a. Nursing is appropriate for men?</td>
<td>79</td>
<td>15</td>
<td>3</td>
<td>(97)</td>
</tr>
<tr>
<td>16b. Nursing is appropriate for women?</td>
<td>97</td>
<td>1</td>
<td>0</td>
<td>(98)</td>
</tr>
<tr>
<td>17. PA's and Nurse Practitioners offer the same health care?</td>
<td>24</td>
<td>55</td>
<td>11</td>
<td>(90)</td>
</tr>
<tr>
<td>18. Nursing is a profession rather than a skilled occupation?</td>
<td>76</td>
<td>17</td>
<td>4</td>
<td>(97)</td>
</tr>
<tr>
<td>19. Nurses always need MD supervision?</td>
<td>36</td>
<td>56</td>
<td>3</td>
<td>(95)</td>
</tr>
<tr>
<td>20. Nurses are powerful in influencing health care policies?</td>
<td>77</td>
<td>20</td>
<td>0</td>
<td>(97)</td>
</tr>
<tr>
<td>21. MD's and nurses should affect hospital policies equally?</td>
<td>57</td>
<td>34</td>
<td>6</td>
<td>(97)</td>
</tr>
<tr>
<td>22. Shortage of nurses in the U.S?</td>
<td>69</td>
<td>15</td>
<td>11</td>
<td>(95)</td>
</tr>
<tr>
<td>23. Shortage of nurses in Montana?</td>
<td>61</td>
<td>23</td>
<td>12</td>
<td>(96)</td>
</tr>
<tr>
<td>24. Nurses and MD's should have a collegial relationship?</td>
<td>74</td>
<td>16</td>
<td>5</td>
<td>(95)</td>
</tr>
<tr>
<td>25. Some nurses make good executives?</td>
<td>91</td>
<td>3</td>
<td>4</td>
<td>(98)</td>
</tr>
<tr>
<td>26. Montanans are interested in pursuing good health habits?</td>
<td>59</td>
<td>31</td>
<td>7</td>
<td>(97)</td>
</tr>
<tr>
<td>27. Nurses should be eligible for third-party reimbursement?</td>
<td>55</td>
<td>20</td>
<td>14</td>
<td>(89)</td>
</tr>
</tbody>
</table>
Table 3. Attitudes and Opinions, Part I - (Continued)

<table>
<thead>
<tr>
<th>Question</th>
<th>Agree</th>
<th>Disagree</th>
<th>Uncertain</th>
<th>(n=)</th>
</tr>
</thead>
<tbody>
<tr>
<td>28. Government monies should be used for maternal-child programs?</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>29. Nurse's income is only important as supplemental income in a family?</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>30. Nurses should be able to organize and bargain?</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>31. Nurses should provide input to legislators on health care issues?</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>32. The public needs better health promotion and disease prevention education?</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>33. Use public funds for health care?</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Part II

<table>
<thead>
<tr>
<th>Question</th>
<th>Yes</th>
<th>No</th>
<th>Uncertain</th>
<th>(n=)</th>
</tr>
</thead>
<tbody>
<tr>
<td>34. Do you know what a nurse practitioner does?</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>35. Aware that there are 3 basic education programs in nursing?</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>36. Would you approve of a family member going to a nurse practitioner?</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>37. Nurses are good at health care teaching?</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>38. Nurses are qualified to practice independently?</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>39. Would you go to a nurse practitioner for a physical?</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
* In Question 39, three respondents were uncertain if they would go to a nurse practitioner, which was an added answer, while 14 were uncertain what a nurse practitioner does, which was the third option.

In Questions 40 and 41, the respondents were asked to rank their answers. Question 40 asked for a ranking of the importance to the consumer of three aspects of health care in which nurses were involved. The options were bedside nursing, health promotion, and disease-prevention. Question 41 concerned why nurses strike. More money, better working conditions, and improved quality of patient care were the three choices. Tables 4 & 5 show the breakdown of the responses.

Table 4. Ranking of Nursing Roles

<table>
<thead>
<tr>
<th>Role</th>
<th>1st</th>
<th>2nd</th>
<th>3rd</th>
</tr>
</thead>
<tbody>
<tr>
<td>Caring for the sick (bedside nursing)</td>
<td>87</td>
<td>3</td>
<td>7</td>
</tr>
<tr>
<td>Health promotion through education and research</td>
<td>7</td>
<td>54</td>
<td>32</td>
</tr>
<tr>
<td>Disease prevention through education and research</td>
<td>3</td>
<td>.36</td>
<td>54</td>
</tr>
</tbody>
</table>

(Some respondents omitted 2nd or 3rd rankings.)

Table 5. Ranking of Strike Causes

<table>
<thead>
<tr>
<th>Cause</th>
<th>1st</th>
<th>2nd</th>
<th>3rd</th>
</tr>
</thead>
<tbody>
<tr>
<td>More money</td>
<td>50</td>
<td>20</td>
<td>17</td>
</tr>
<tr>
<td>Better working conditions</td>
<td>28</td>
<td>52</td>
<td>5</td>
</tr>
<tr>
<td>Improved quality of patient care</td>
<td>11</td>
<td>12</td>
<td>62</td>
</tr>
</tbody>
</table>

(Some respondents omitted 2nd or 3rd rankings.)

In Questions 42, 43, 44 and 47, the legislators were given the opportunity to select a multiple number of answers to certain questions. Question 42 asked for possible reasons for a shortage of nurses, and the results are shown in Table 6.
Table 6. Causes of a Nursing Shortage

42. If you believe there is a shortage of nurses in Montana, do you think it is due to (check one or more) (n=80)

- 29 Lack of enough nurses
- 19 Rapid turnover of nursing personnel
- 36 Dissatisfaction with working conditions
- 41 Irregular distribution of nurses throughout the state
- 48 Low salaries

Question 43 asked what legislators thought should make up the roles of nurses in the future. The breakdown is shown in Table 7.

Table 7. Roles of Nurses

43. In the future, the roles of nurses should include the following (check one or more) (n=98)

- 72 Health promotion
- 57 Disease prevention
- 38 Independent practice
- 76 Bedside nursing
- 45 Nursing research
- 67 Nursing administration
- 52 Hospital administration

In Question 44, the legislators were asked to give their opinions on the level of entry into practice for nurses. Table 8 shows the answers.
Table 8. Entry into Practice

44. I believe the basic education for level of entry into professional nursing should be (check one or more) (n=98)

<table>
<thead>
<tr>
<th>Number</th>
<th>Education Level</th>
</tr>
</thead>
<tbody>
<tr>
<td>22</td>
<td>2-year associate degree in nursing</td>
</tr>
<tr>
<td>22</td>
<td>3-year diploma</td>
</tr>
<tr>
<td>47</td>
<td>4-5-year bachelor's degree in nursing</td>
</tr>
<tr>
<td>12</td>
<td>not aware of the differences between the three</td>
</tr>
</tbody>
</table>

There were other interesting data from this question. More than one choice was allowed, but of those who selected only one of the four possible choices, 14 persons picked the associate degree only, 15 picked the diploma program only, and 39 selected the bachelor's degree only. Only four persons picked all three choices as options.

Question 45 dealt with prioritizing health promotion and illness treatment in regard to allocation of health care funds. Table 9 delineates the results.

Table 9. Funding

45. Select the following statement with which you most agree, related to allocations of funds for health care. (n=93)

<table>
<thead>
<tr>
<th>Number</th>
<th>Statement</th>
</tr>
</thead>
<tbody>
<tr>
<td>17</td>
<td>Health promotion is more important than illness treatment.</td>
</tr>
<tr>
<td>22</td>
<td>Illness treatment is more important than health promotion.</td>
</tr>
<tr>
<td>54</td>
<td>The two are of equal importance.</td>
</tr>
</tbody>
</table>
In question 46, the legislators' opinions on some major health care issues in Montana were elicited. The results are listed in Table 10.

Table 10. Issues in Health Care

46. Rank in order of importance these major issues in health care in Montana today (first through third place rating only) (n=89)

<table>
<thead>
<tr>
<th>Rank</th>
<th>1st</th>
<th>2nd</th>
<th>3rd</th>
</tr>
</thead>
<tbody>
<tr>
<td>72</td>
<td>10</td>
<td>3</td>
<td></td>
</tr>
<tr>
<td>4</td>
<td>23</td>
<td>28</td>
<td></td>
</tr>
<tr>
<td>4</td>
<td>13</td>
<td>11</td>
<td></td>
</tr>
<tr>
<td>3</td>
<td>15</td>
<td>15</td>
<td></td>
</tr>
<tr>
<td>2</td>
<td>8</td>
<td>11</td>
<td></td>
</tr>
<tr>
<td>0</td>
<td>6</td>
<td>4</td>
<td></td>
</tr>
<tr>
<td>0</td>
<td>5</td>
<td>5</td>
<td></td>
</tr>
<tr>
<td>3</td>
<td>0</td>
<td>0</td>
<td></td>
</tr>
</tbody>
</table>

- Cost of health care
- Lack of facilities in rural areas (access to care)
- Lack of qualified health professionals
- Lack of home health care settings
- Allocation of resources for treatment of alcohol and drug abuse
- Allocation of resources for treatment of interpersonal abuse (spouse, child)
- Allocation of resources for dealing with accident victims
- Duplication of services
- Other - Lack of preventive philosophy in health care - Quality of services - Uncertain

The legislators' opinions on who should teach wellness promotion were addressed in Question 47. The results are shown in Table 11.

Table 11. Teaching Wellness Promotion

47. Wellness promotion should be taught by (check all applicable) (n=98)

<table>
<thead>
<tr>
<th>Skill</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Parents</td>
<td>88</td>
</tr>
<tr>
<td>Health professionals</td>
<td>80</td>
</tr>
<tr>
<td>Teachers in preschools</td>
<td>66</td>
</tr>
<tr>
<td>Teachers in grade schools</td>
<td>76</td>
</tr>
<tr>
<td>Teachers in high schools</td>
<td>69</td>
</tr>
</tbody>
</table>
In an open-ended question, number 48, the legislators were asked for their opinions on the major reason for the rapidly increasing cost of health care. Of those who answered, the majority identified a negative reason for the increasing cost. The main causes were excessive labor costs and greed. These seemed to overlap some, because the labor costs were frequently described as doctors wanting too much money, especially early in practice. One respondent said he did not know any doctors in the middle income bracket. A few persons specifically stated that nurses' incomes were obviously not one of the causes.

Increased technology, with its accompanying increase in costs, was the next most popular answer. It was usually listed as a negative cause (excessive cost and use of equipment), but a few legislators mentioned this as an inevitable outcome of improved health care. Another major cause given was excessive governmental regulation, with medicaid and medicare included under this topic. Many answers mentioned that hospitals and doctors had taken advantage of these payment systems to increase their profits. Similarly, insurance rates were seen as being excessive and allowing hospitals to raise their rates, because the costs would be paid for by the insurance companies and not directly by the patients. Cost containment was not seen as being practiced at the time.

A few people mentioned unpaid bills as being a problem. Hospitals would therefore raise their rates to cover the unpaid bills. Inflation was also listed as a problem, or at least an excuse when this questionnaire was completed in 1983.
Other causes mentioned were duplication of services, excessive lawsuits and malpractice insurance, and poor management of hospitals. Also, a few legislators were of the opinion that consumers were indiscriminate in their use of health care facilities and that they could save money by more judicious shopping for health care.

The legislators were asked, in question 49, where they usually went for information on legislative health care issues. The majority answered that persons in the health care professions were their main sources. Nurses and doctors ranked about the same as resources, with administrators next. Other answers were fellow legislators, the Department of Social and Rehabilitation Services, the Department of Health, teachers, patients, consumers and themselves. The other major category was lobbyists, which included some of the above groups. All of the comments specifically on nurses and the nursing lobby were very favorable.

Correlations

Overview

Demographical data were included in the questionnaire to enable the researcher to identify specific correlations between responses and demographics. The particular relationships that were thought to hold the most significance were delineated in the previous discussion on demographics. Therefore, cross tabulations were obtained from the computer relating to those demographics and selected questions. The relationships that the researcher found most revealing will be discussed in this section.
Age and Sex

As mentioned earlier, the researcher was interested in determining whether the various generations of legislators making up the state legislature could be identified as holding different opinions on nurses, nursing, and health care. The changing image of women was thought to be related to a changing image of nurses and nursing. Also, the sex of the respondents was seen as having a potential influence on how the respondents viewed the career of nursing and how they would utilize the services nurses provide.

Question 16, both sections (a) and (b), were correlated with both age and sex demographics. Part (a) stated that nursing is an appropriate career for men. As to age differences, all 15 respondents (100%) of the 18 to 35 age group agreed that the career was appropriate. Of the 32 in the 36 to 50 age group, 87.5% agreed, 6.3% disagreed and another 6.3% were uncertain. There were 38 respondents in the 51 - 65 age group, and 81.6% agreed, 15.8% disagreed, and 2.6% were uncertain. Of the 10 respondents in the last group, which included those over 65, 40% agreed, 60% disagreed, and none were uncertain. When that same section was correlated with the respondents' sex, of the 16 females responding, 15, or 93.8% agreed, while 1, or 6.3% disagreed. Of the 79 male respondents, 63 (79.7%) agreed, 14 (17.7%) disagreed, and 2 (2.5%) were uncertain. In part B, all the respondents agreed that nursing was an appropriate career for women, therefore no tabulations were done.

Another question related to the professionalism of nursing (number 18), stated that nursing is a profession rather than a technically skilled occupation. That question was tabulated against the age and sex
of the respondents. In the age cross tabulation, over 50% in each age
category agreed that nursing is a profession. That fact was also true
for the sex of the respondents. Also interesting was that no females
disagreed, while 21.3% of the male respondents disagreed with the
statement.

The responses to the question that stated that the money that most
nurses earn is supplemental income for the family, number 29, were
compared to the sex of the respondents. Only 2 females out of 16
responding (12.5%) agreed with the statement, 3 (81.3%) disagreed, and 1
(6.3%) was uncertain. Of the 80 males responding, 26 (32.5%) agreed, 48
(60%) disagreed, and 6 (7.5%) were uncertain. The sex of the legisla­
tors was viewed as significant because of possible sexual bias still
held by some people. If the respondents viewed nurses' incomes as only
supplemental they might be less sympathetic to nurses' requests for
increased pay and tend to ally themselves with administrative factions
on other issues also.

The legislators were asked if they would go to see a nurse practi­
tioner for a physical examination (question 39), and the responses were
correlated again with sex and age demographics. Over 50% of each of the
two younger groups stated they would see a nurse practitioner, while
over 50% of the two older groups said they would not. As to sex
correlations, 53.3% (8) of the females said yes, 26.7% (4) said no, 6.7%
(1) said she was uncertain, and 13.3% (2) said they did not know what a
nurse practitioner does. Of the males, 38% (30) said yes, 44.3% (35)
said no, 2.5% (2) said they were uncertain, and 15.2% (12) did not know
what a nurse practitioner does.
Political Party, Philosophy, and Years in Office

Demographic questions three, four, and nine addressed these topics. Since legislators' political philosophies influence their votes on many issues, the researcher was interested in identifying any related trends.

Question 28, which stated that governmental monies should be used to finance maternal-child health programs, was particularly significant. When compared with the political party, 34.1% (15) of the Republicans agreed, while 54.5% (24) disagreed. Five persons, or 11.4% were uncertain. Comparatively, of the 49 Democrats, 91.8% (45) agreed with the statement, while 6.1% (3) disagreed, and 2% (1) were uncertain. When looking at the political philosophy of the 26 who disagreed with the statement and who declared a philosophy, one was a liberal, 21 were conservatives and four were moderates. Only in the conservative category did those disagreeing outnumber those agreeing.

When the question stated that nurses should provide input to legislators on health care issues (number 31), only a moderate Democrat with over six terms in office disagreed.

Another question on the topic of funding was number 33. It stated that public funds should be used to finance some health care. Of the 51 Democrats, one was uncertain and the rest agreed. However, of the 43 Republicans, 31 (72%) agreed, 11 (26%) disagreed, and one (2%) was uncertain. Of those 11 disagreeing, ten were conservatives and one was a moderate, while one of them was a first-termer, six were in their second to fifth terms, and four were in at least their sixth term.

Another political issue, third party reimbursement, was addressed in question 27. It stated that nurses should be eligible for third
party reimbursement. In the political party breakdown, 18 of the 42 Republicans (42.9%) agreed, 16 (38.1%) disagreed, and 8 (19%) were uncertain. There was more agreement among the 46 Democrats, with 36 (78.3%) agreeing, 4 (8.7%) disagreeing, and 6 (13%) being uncertain. Of the 19 who disagreed, 14 were conservatives and 5 were moderates.

The last politically oriented question examined was number 45, which asked the respondents to select the statement with which they most agreed, relating to the allocation of funds for health care. The choices were health promotion being more important than illness treatment, illness treatment being more important, or the two being equal. The majority of both Democrats and Republicans selected the third choice of both being equal, but of the remaining Democrats, 10 out of the 16 chose health promotion, while of the Republicans, only five out of the 21 made that same choice.

Education and Occupation

These two demographics could be significant in relating views on professional issues to the respondent's professional background.

In question 18, which stated that nursing is a profession rather than a technically skilled occupation, of the 97 responding, 77.9% agreed, 17.9% disagreed, and 4.2% were uncertain. Those disagreeing included one of the two respondents with less than a 12th grade education (50%), eight of the 16 with twelfth grade educations (50%), one of the 27 who had some higher education (3.7%), five of the 28 who had a bachelor degree (17.9%), and two of the seven who had a doctoral degree (28.6%). In the occupation category, the largest number of those disagreeing, seven, were farmers or ranchers.
The statement that nurses should function only under the supervision of physicians, question 19, had 35 agreeing and 55 disagreeing. Three were uncertain. Those agreeing fell under all education categories except the category of less than a 12th grade education. Of the 35 agreeing; the greatest numbers were ranchers and farmers (11), business persons (9), educators (5), and retired persons (3).

Another question, number 21, stated that physicians and nurses should have equal roles in hospital policy making. Thirty-four of 95 respondents disagreed. Twenty-five percent of those with a 12th grade education, 29.6% with some higher education, 46.4% with a bachelor degree, 26.7% with a master's degree, and 71.4% with a doctoral degree all disagreed. The occupations of those disagreeing were 54.5% of the educators, 66.7% of the lawyers, 100% of the consultants, 50% of the managers, 31.8% of the business persons, 33.3% of the ranchers and farmers, and 44.4% of the retired persons.

Another related question, number 24, stated that the relationship between nurses and physicians should be a collegial one. Only 16% of the respondents disagreed, which included four of the 26 with some higher education, eight of the 27 with a bachelor degree, one of the 15 with a master's degree, and three of the seven with a doctoral degree. The professions of those disagreeing were lawyers, educators, managers, business persons, ranchers and farmers, and retired persons. None of the occupation categories had more than 50% disagreeing.

Question 30 stated that nurses should be allowed to organize and bargain with employing agencies. Ninety-four responded, of which 24 disagreed. One of the respondents (50%) with less than a 12th grade
education, four of the respondents (26.7%) with a 12th grade education, 10 (37%) of those with some higher education, seven (25%) of those with a bachelor degree, and two (28.6%) of those with a doctoral degree, responded negatively. Fifty percent of those in management, 27.3% of those in business, 46.2% of the ranchers and farmers, and 33.3% of the retired respondents made up the group that disagreed.

In two questions, numbers 36 and 39, relating to utilizing nurse practitioners, the correlations with education are as follows: of the 92 respondents to the statement that the legislators would approve of a family member going to a nurse practitioner for health care, 58 said yes, seven said no, and 27 were uncertain. Of the seven who said no, one had less than a 12th grade education, 3 had a 12th grade education, 2 had some higher education, and one had a doctoral degree. When asked if they would go to a nurse practitioner for a physical exam, 38 said yes, 39 said no, three were uncertain, and 14 were uncertain what a nurse practitioner does. Each level of education was divided almost evenly between those who said yes versus those who said no.

Montana Natives and Rural Background

Questions 6, 7, and 8, which covered whether the legislators were born in Montana, how many years they had lived here, and whether they had spent most of their lives in a rural environment, were compared with several consumer type questions.

Question 26 stated that if Montana citizens were given information on good health habits and health promotion, the majority would follow the suggestions to improve their health. Of the 55 respondents who were native Montanans, 60% agreed, 32.7% disagreed and 7.3% were uncertain.
These percentages were similar to the 40 non-natives of whom 60% agreed, 32.5% disagreed, and 7.5% were uncertain. The percentages were also similar when the question was compared to years lived in Montana.

Next, the question on improving health was compared with rural background. Of the 42 respondents from rural backgrounds, 54.8% said they agreed, 33.3% disagreed, and 11.9% were uncertain. There were 53 legislators from non-rural backgrounds, and 64.2% of them agreed, 32.1% disagreed, and 3.8% were uncertain.

The next set of comparisons dealt with question 32, which stated that the public needs to be better educated in health promotion and disease prevention, so they can be more proficient in self care. Of the 55 who were Montana natives, 54 agreed (98.2%) and one (1.8%) disagreed. Of the 41 non-natives, 38 agreed (92.7%) and 3 disagreed (7.3%). Of the four respondents who disagreed with the statement, one had lived here less than half his life, two had lived here most of their lives, and one his whole life. Also, three of the four were from rural backgrounds.

Question 40 gave the respondents three choices of the nursing role most important to consumers. The overwhelming number one choice was caring for the sick. But of the 10 persons choosing either health promotion or disease prevention, nine of them had non-rural backgrounds. In number 46, which asked the respondent to rank in order of importance eight different major issues on health care in Montana today, no significant differences were noted between native Montanans and non-natives, or according to duration of living in this state. Only a slight difference was noted between rural dwellers and non-rural ones, with 71.1% of
the rural inhabitants selecting cost of health care as the major issue and 87.8% of the non-rural members also selecting that first choice.

Association with Nurses

This last section of demographics was seen as relating to consumers' views on the roles of nurses. Three questions were cross tabulated with demographic questions 11 and 12.

In question 25, the statement was made that because of their experience in management, some nurses make good executives. Of the 95 respondents, 88 agreed, three disagreed and four were uncertain. All seven in the last two categories answered yes to the question of whether they had a close friend or relative who was a registered nurse. Of the three who disagreed, two answered yes to having been hospitalized and one answered no.

Question 37 stated that the respondent would feel confident in receiving health teachings from a nurse. Of the 94 respondents, only three said no and another was uncertain. Again all four stated they had a friend or relative who was a nurse and all had been hospitalized.

Next, the question which asked if the legislators thought certain nurses were qualified to practice independently (question 38) was examined. Of the 94 respondents, 54 said yes, 10 said no, and 30 were uncertain what independent practice entailed. Of the 10 saying no, seven had nurse friends and three did not, while all 10 had been hospitalized. Of the 30 uncertain respondents, 22 had an RN friend, and 28 had been hospitalized.
Summary

This chapter has presented the statistical data collected from the questionnaire administered to the 1983 Montana State Legislature about their views on nurses, nursing, and health care. The results of the 13 demographic questions were given as were the absolute frequencies for questions 14 through 49. For the last two open ended questions, the results were summarized. The second part of the chapter included correlations between the demographics and specific questions selected by the researcher that might identify predictable trends in the opinions of these legislators and which might also be applied to future legislators. In the final chapter, the significance of the trends and correlations will be discussed.
Chapter 5

DISCUSSION

Overview

The purpose of this study was to examine the attitudes and opinions of the 1983 Montana State Legislature on the topics of nurses, nursing, and health care. The literature review discussed persistent problems for the nursing profession in achieving power, professional status, and recognition of equality as a member of the health care team. The opinions of various leading nursing professionals in Montana were cited about how to promote power among nurses. One of the key ways favored by both national and local nurse leaders was to obtain political power through interaction with legislators at all levels, especially the grassroots level. In this study, a survey tool was developed by which nurses could solicit information from Montana State legislators about their views on nurses, nursing, and health care. With this information, nurses could become more familiar with the attitudes of the people with whom they would be working to bring about changes in the fields of nursing and health care in the state. The conceptual framework for the study was based on planned change using Rapp'silber's persuasion-change model for nurses. An evaluation of the target audience (legislators) was essential in determining the strategy to be used by the change agents (nurses) to bring about changes in attitudes and behaviors in the target audience.
Interpretation of Data

Many of the pertinent findings in this study were related to expectations versus the actual results of the survey. The majority of the answers given were expected by the researcher after having reviewed the literature on the current status of the nursing profession and after having interviewed ten prominent nurse leaders in Montana. The results of certain other questions pointed out some negative aspects about nursing that could be significant in pursuing future legislation. In this chapter, the results of specific questions will be discussed, then the implications of this study will be delineated. Next, the limitations of the study will be presented, along with suggestions for future research.

Demographics

In the demographic section, the results to question 13 were interesting since the responses showed that legislators, probably because of their ages and social status, were much less certain about their county resources dealing with well-child clinics, nurse practitioners, and nurse midwives than they were about public health nurses and blood pressure clinics. These results could be expected because these services are historically fewer in number and less well known.

As to the other demographics, trends in age and sex showed women and younger men to be the most supportive of nursing issues. Conservative Republicans led the list of those on the negative side, especially in areas of financing. Education and occupation did not
consistently determine specific attitudes and opinions and would not seem to be good predictors of them, although farmers and ranchers seemed to have consistently conservative attitudes. If anything, those with doctoral degrees seemed the least sympathetic to nursing issues. Nor did rurality or being a native Montanan show consistent trends. Lastly, those with the more restrictive views of nursing roles were friends or relatives of nurses or had come into contact with them in hospitals.

Attitudes and Opinions

The Image of the Nurse

Six questions were included under this section. The overall image of nurses compiled from the results was positive. The majority thought the public image was positive and that nursing was an acceptable profession for both men and women. The fact that the negative replies about male nurses were from older men may have been related to the more conservative attitudes regarding appropriate careers for men and women which were prevalent prior to the women's liberation movement in the 1970's. The respondents also believed that there is a nursing shortage, both nationally and in Montana. In actuality, there are more nurses in Montana than there are nursing positions, but the distribution does not always match the available positions. In the other related question, number 42, the legislators did choose "irregular distribution of nurses throughout the state" as a close second to low salaries as the cause of the shortage in Montana. This choice seems to show that the respondents are aware of the distribution problem indigenous to Montana.
The Economics of Nursing

The legislators were about evenly split on whether nurses are paid what they are worth. About two-thirds of the respondents said that nurses should be eligible for third party reimbursement. One could be optimistic regarding legislation on that issue, since that legislature had already passed a bill giving nurse specialists third party reimbursement. To the other question relating to money, number 29, which stated that the money most nurses earn is supplemental income for the family, 63% of the legislators responded negatively. The overall economic attitude appears positive for nurses.

Specialty Areas in Nursing

With 37% of the legislators either of the opinion that physician assistants and nurse practitioners offer the same service to consumers or are uncertain if they do, nurse practitioners might see the need to improve the consumer population's knowledge of their role. As to using a nurse practitioner for health care, questions 36 and 39, negative responses were more likely from older males, and in general, the legislators were more likely to approve of their families utilizing the services of a nurse practitioner than they were for themselves. This attitude could be related to the impression that most nurse practitioners are female and to it still being a relatively new career field (20 years). Increased education did not increase the rate of positive responses to those questions.

Nursing Education

The three questions pertaining to the topic were 18, 35, and 44. The respondents' overwhelming view that nursing is a profession rather
than a skilled occupation is a promising aspect for nursing. A highly significant finding to nurses involved in the level of entry into practice issues came from question 35. Approximately 73% of the respondents were not aware that nursing has three educational levels of entry into practice. Again, consumer education would seem appropriate. Since, in question 44, the legislators were overwhelmingly in favor of the baccalaureate degree being the only level of entry into practice, the nursing community might view legislative change as being more appropriate than attempting a change through the State Board of Nursing.

**Professionalism in Nursing**

Several trends can be seen from the six questions related to this topic. There was support for nursing having an equal role with medicine in hospital policy making and for nurses to not always need physician supervision. There was also support for a collegial relationship between nurses and physicians. Increased education and professional background in the legislators did not seem to coincide with a more positive attitude toward nursing as a profession rather than a skilled occupation.

Organizing and bargaining were other professional issues with which the majority agreed, and both of these practices have been legal in Montana for several years. But the legislators were of the opinion that nurses strike mostly for more money. According to the nurse in charge of bargaining for the Montana Nurses Association, improved quality of care is as often a major issue in bargaining as is money. Again, this lack of information would seem to be a topic in need of more public awareness to help nursing acquire a stronger support network.
Nursing and Politics

Six questions were included in this category. Positive trends were visible on the topic of health care fundings (question 45) with illness treatment and disease prevention both being viewed as equally important by the majority, regardless of political party, philosophy, or experience. Nurses were seen as a powerful influence on health care policies. That positive attitude was probably influenced by the lobbying efforts of the MNA during the 1983 session. Also, the legislators were overwhelmingly in favor of having input from nurses on health care issues, as stated in both questions 31 and 49. Political party and philosophy affected policy opinions related to funding for maternal-child health programs with the conservative Republicans more likely to be against the funding. At the same time, many of those same conservatives were in favor of health care funding in general. This group would be one toward which nurses should direct their planned change if maternal-child programs come under attack with funding cutbacks.

Consumer Health Care

The summary of the results of the consumer related questions showed that a majority of respondents saw a need for increased consumer health teaching, thought that Montanans would use health promotion information wisely, and saw nurses as being good resource persons for this health teaching. Parents, teachers, and other health professionals were also viewed as appropriate teachers. The traditional nursing role of caring for the sick was still seen as the primary nursing role of benefit to consumers. Much of nursing education today stresses health promotion,
and again, increased public awareness of the various roles involved in nursing would be beneficial to the profession.

When the legislators were asked to identify the major reason for rapidly increasing health care costs, the overwhelming majority chose a negative reason. They blamed doctors and lawyers for their greed and consumers for their apathy and ignorance. They conveyed the feeling that something needed to be done about the problem. This attitude should be helpful to nurses promoting new endeavors if they use cost containment in association with improved health care as positive aspects of their practice.

The Role of the Nurse

Responses to questions on this topic showed an overall picture of nurses having a valid place in higher management and as having a role in health teaching. As to the specific roles mentioned in question 43, bedside nursing and health promotion ranked about equal. Other areas of less visibility, like research and hospital administration, were chosen about 50% of the time. The one role that was received the least enthusiastically was independent practice for nurses. One likely reason would be the lack of familiarity with this role by the consumer population. Here again, improved consumer education on various nursing roles should help to increase understanding of the roles and acceptance of nurses in those roles.

Relationship to Conceptual Framework

Throughout this study, the data collection was geared toward accumulating information about a target audience, the 1983 Montana State
Legislature. In summary, this study gave some specific data about the legislators related to their demographics, and the attitudes and opinions of the group as a whole. This information would allow the nurse change agent, particularly where baccalaureate degree level of entry into professional nursing is the goal, to determine which model of intervention would be most appropriate to use with this group. The informational model appears to be the best choice since there is an overall positive motivation and accessibility of audience along with a lack of some basic information about nursing upon which to base decisions.

Implications For Nursing

Throughout this study, results from the data analysis have pointed toward the need for increased consumer education about both the profession of nursing and improved health care. For nurses dealing with level of entry, these results should point out a need for education of the legislature early in the session about current roles in nursing and then for reinforcement of the need for a baccalaureate degree to give registered nurses the necessary educational background to achieve true professional status. Since the majority of legislators already favor the baccalaureate for level of entry, the efforts of lobbyists should be directed toward relating less costly health care and improved consumer health to higher standards of education. As stated in the literature review, nurses need to establish a coalition with the political forces at the state and local levels, and then maintain a constant dialogue with these people. A hard sell strategy would not be needed with this
audience, but a constant subtle promotion of the profession through actions fostering consumer wellness would be appropriate. The end product of this process should also be the establishment of a power base on which nurses can build by continuing to increase the support for nursing.

Similarly, the education of consumers through public relations methods and networking would help to improve knowledge of nursing roles and provide a support system for nursing. This support is needed for wellness promotion and improved health care. Throughout this process, the need for planned change is paramount, both to give direction to nursing in Montana, and to maintain a position of action rather than reaction.

One further consideration is related to nursing education. As pointed out in the literature review, the need for nurses to become politically knowledgeable and active in supporting the profession of nursing is important. Professional power is acquired not only through improved financial status, but also through increased political support from voting legislators. Again, the method to bring about this increased support usually involves planned change. Baccalaureate programs that include at least an introductory course on these topics provide some of the incentives for nurses to utilize these concepts from the beginning of their careers. Masters programs need to focus heavily on these professional issues in nursing, since increased education and experience usually result in increased self-confidence in nurses, making them more likely to follow through with needed plans of action.
Limitations

The limitations of this study center on the timing of the administration of the questionnaire and the wording of the specific questions. In this study, the questionnaire was not administered until the end of the legislative session. Ideally, to make it a predictor and basis for planned change, it should have been administered during the first week of the session. This timing is beneficial because the legislators still have a light schedule during that week since bills have not yet been submitted. More legislators might have completed the questionnaire if they had been under less pressure from other sources during that final week.

As to the validity of the questions in this study, collection and analysis of the data from the questionnaire showed that several of the questions were ambiguous or too general. Also, feedback from the legislators on the questionnaire showed the need for an uncertain option on each question. One example is question 25, about nurses making good executives. The researcher was looking for biases against nurses who might in the future view hospital administration as being ideally under the auspices of nurses. The wording of the question is too vague for the responses to adequately identify any of those biases. Another problem question was number 15, which stated that nurses in Montana are being paid what they are worth. The intent of the question was to find out if legislators thought nurses were being underpaid, but the wording also left open the possibility of a "disagree" answer meaning that nurses are paid too much.
Another limitation of this study relates to the modification of the questionnaire that would probably be needed each time it would be used. Some of the current issues in nursing are time specific, so additions and deletions would be appropriate each time. Also, the fact that the questionnaire was self-developed allows for many biases in the wording of the questions related to expected outcomes.

A fourth consideration relates to the first one. If the questionnaire was administered at the beginning of the legislative session and planned change was initiated, then the questionnaire should be repeated at the end of the session to see if there were any concrete changes in attitudes and opinions. Some feedback would already have been obtained by passage of related nursing or health care legislation. Overall, timing and refinement of the questionnaire would be areas of concern for anyone replicating this study or utilizing the results for change purposes.

Suggestions For Future Research

Suggestions for future research would be replication of the study with each legislative session prior to initiating lobbying or planned change at the session. A revised version might also be used with other groups in the state. Concurrently, a longitudinal study could be done to examine changing attitudes over time to see if the planned change was effective. Another option would be the extension of this type of study to other states similar to Montana and eventually to any state. The concept of planned change should be used by nurses whenever a goal is set that would necessitate change. Publication of some of the findings
of this thesis with background data could help other nurses use this process for accomplishing level of entry and other major change projects throughout the country.

**Summary**

This study was done to solicit and evaluate the attitudes and opinions of the 1983 Montana State legislators on issues related to nurses, nursing, and health care. The goal was the evaluation of a target audience in order to determine needed modes of intervention involved in planned change. One specific goal was to obtain information related to future legislation supporting the baccalaureate degree as the level of entry into professional nursing practice.

The study showed that in Montana in 1983, the nursing profession had a favorable image with the legislators, but that increased education was needed for both legislators and other consumers on the various roles that are part of the nursing profession and on the benefits the profession has to offer the health care system.
REFERENCES CITED


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APPENDIX

April 14, 1983

Dear Legislator:

The accompanying questionnaire is part of the research I am doing for my thesis toward my Masters in Nursing at Montana State University. The object of the thesis is to survey the opinions of the current Montana State Legislature on the subjects of nurses, nursing, and health care. I selected the legislative body as it is a representative group of consumers in Montana and one that would hopefully be interested in the topic and willing to complete this short questionnaire. It will take only about 10 minutes to do so. Please respond with the first answer that comes to mind.

I have discussed this survey with Representative Toni Bergene and she supports the research and requests your cooperation in completing the form. All questionnaires will be completely anonymous and summary results only will be published in my thesis. Again, I am looking for your opinions and therefore there are no right or wrong answers. All references to nurses should be taken to mean registered professional nurses, as opposed to licensed practical nurses.

I would very much appreciate your cooperation. Please complete the questionnaire and return it, via a page, to Desk 80 by the end of the day on Monday, April 18, 1983.

Thank You

[Linda Kay Adkins]
Linda Kay Adkins
Montana State University
School of Nursing
Legislative Questionnaire

Demographics - Please circle your answer or fill in the blank.

1. Age
   - 18-35
   - 36-50
   - 51-65
   - Over 65

2. Sex
   - Female
   - Male

3. Political party
   - Republican
   - Democrat
   - Other ________________

4. Political philosophy
   - Liberal
   - Conservative
   - Other ________________

5. Highest level of education completed
   - Less than 12th grade
   - 12th grade
   - Higher education without degree
   - Bachelors degree
   - Masters degree
   - Doctoral degree

6. Were you born in Montana?
   - Yes
   - No

7. How many years have you lived in Montana?
   ______________________________________

8. Have you spent most of your life in a rural area or a town of 2500 people or less?
   - Yes
   - No

9. How many years have you held political office?
   ______________________________________

10. Your primary occupation
    ______________________________________

11. Do you have any close friends or relatives who are registered nurses?
    - Yes
    - No

12. Have you ever been hospitalized?
    - Yes
    - No

13. Does your home county have
    - A community (public) health nurse?   [Yes No Uncertain]
    - Well child clinics?                  [Yes No Uncertain]
    - Blood pressure check clinics for senior citizens? [Yes No Uncertain]
    - Independently practicing nurse practitioners? [Yes No Uncertain]
    - Independently practicing registered nurse midwives? [Yes No Uncertain]
The following statements are related to your personal attitudes on health care topics -- please respond with your first impression.

14. In general, nurses today have a good public image.
   Agree  |  Disagree

15. Most nurses who work in Montana hospitals are being paid for what their services are worth.
   Agree  |  Disagree

16a. Nursing is an appropriate career for men.
   Agree  |  Disagree

   b. Nursing is an appropriate career for women.
   Agree  |  Disagree

17. Physicians' assistants and nurse practitioners are the same in what they have to offer the consumer in the way of health care.
   Agree  |  Disagree

18. Nursing is a profession rather than a technically skilled occupation.
   Agree  |  Disagree

19. Nurses should function only under the supervision of physicians.
   Agree  |  Disagree

20. Nurses as a group are powerful in influencing health care policies.
   Agree  |  Disagree

21. Physicians and nurses should have equal roles in hospital policy making.
   Agree  |  Disagree

22. There is a shortage of nurses in the U.S.
   Agree  |  Disagree

23. There is a shortage of nurses in Montana.
   Agree  |  Disagree

24. The relationship between nurses and physicians should be a collegial one.
   Agree  |  Disagree

25. Because of their experience in management, some nurses make good executives.
   Agree  |  Disagree

26. If Montana citizens are given information on good health habits and health care promotion, the majority will follow the suggestions to improve their health.
   Agree  |  Disagree

27. Nurse should be eligible for third party reimbursement.
   Agree  |  Disagree
28. Governmental monies should be used to finance maternal-child health programs (well-child clinics, nutritional programs, etc.).
   Agree  Disagree

29. The money that most nurses earn is a supplemental income for the family (the husband is the primary breadwinner).
   Agree  Disagree

30. Nurses should be allowed to organize and bargain with employing agencies.
   Agree  Disagree

31. Nurses should provide input to legislators on health care issues.
   Agree  Disagree

32. The public needs to be better educated in health promotion and disease prevention, so they can be more proficient in self care.
   Agree  Disagree

33. Public funds should be used to finance some health care.
   Agree  Disagree

34. Do you know what a nurse practitioner does?
   Yes   No   Uncertain

35. Are you aware that there are three basic programs by which a person can study to be a registered nurse?
   Yes   No

36. Would you approve of a family member going to a nurse practitioner for health care?
   Yes   No   Uncertain what a nurse practitioner does

37. I would feel confident in receiving health teaching from a nurse.
   Yes   No

38. Do you think certain nurses are qualified to practice independently?
   Yes   No   Uncertain what independent practice entails

39. Would you go to see a nurse practitioner for a physical examination?
   Yes   No   Do not know what a nurse practitioner does

40. Rank the following nursing roles in order of importance to the consumer (with 1 being the most important).
    _______ Caring for the sick (bedside nursing)
    _______ Health promotion through education and research
    _______ Disease prevention through education and research

41. Nurses strike most often for (rank in order of importance with 1 being the most important).
    _______ More money
    _______ Better working conditions
    _______ Improved quality of patient care
42. If you believe there is a shortage of nurses in Montana, do you think it is due to (check one or more)
   ______ Lack of enough nurses
   ______ Rapid turnover of nursing personnel
   ______ Dissatisfaction with working conditions
   ______ Irregular distribution of nurses throughout the state
   ______ Low salaries

43. In the future, the roles of nurses should include the following (check one or more)
   ______ Health promotion
   ______ Disease prevention
   ______ Independent practice
   ______ Bedside nursing
   ______ Nursing research
   ______ Nursing administration
   ______ Hospital administration

44. I believe the basic education for level of entry into professional nursing should be (check one or more)
   ______ 2 year associate degree in nursing
   ______ 3 year diploma
   ______ 4-5 year bachelor degree in nursing
   ______ not aware of the difference between the three

45. Select the following statement with which you most agree, related to allocations of funds for health care.
   ______ Health promotion is more important than illness treatment
   ______ Illness treatment is more important than health promotion
   ______ The two are of equal importance

46. Rank in order of importance these major issues in health care in Montana today (1 is most important, 9 is the least).
   ______ Cost of health care
   ______ Lack of facilities in rural areas (access to care)
   ______ Lack of qualified health professionals
   ______ Lack of home health care settings
   ______ Allocation of resources for treatment of alcohol and drug abuse
   ______ Allocation of resources for treatment of interpersonal abuse (spouse, child)
   ______ Allocation of resources for dealing with accident victims
   ______ Duplication of services
   ______ Other

47. Wellness promotion should be taught by (check all applicable)
   ______ Parents
   ______ Health professionals
   ______ Teachers in preschools
   ______ Teachers in grade schools
   ______ Teachers in high schools
48. The major reason for the rapidly increasing cost of health care is

49. As a legislator, from whom (category of persons) do you seek information on legislative health care issues?

Comments: